

PRACTICE EXERCISE Nº 6. PROCESS ANALYSIS AND IMPROVEMENT

Resources:

Study following materials in Moodle

Pages 68-69-70 of Krajewski et al (2010) Operations Management.

Study the theory of process charts.

Pages 80-81 of Krajewski et al (2010) Operations Management.

Study the Solved Problems nº 2 (Car workshop).

Questions:

Please solve problem nº 13 (Just Like Home Restaurant) (page 86 in Krajewski's book). Analyse the actual process and propose improvements that save time and travel.

Use the template supplied in the Moodle application

Working method:

1- Individual homework

Read the text and watch the video

2- Plenary session

Discuss the responses to the questions and wrap-up

Evaluation

This activity will not be considered for evaluation purposes.